

eBANKING USER GUIDE

Navigating ACCOUNTS





Home

Provides a list of all your accounts and respective balances. Click on any account to view a detailed history.



Current Balance

Your current balance reflects your account balance as at the end of the previous business day. It may not include any transactions pending final processing, e.g. an online purchase.



Available Balance

This reflects the true account balance available for use, and includes all pending transactions in real time.



Account History

You can email up to 90 days' account transaction history (in PDF or Excel format) to the email address provided in your settings.



Account Alias

Aliases or nicknames can be applied to accounts for easy identification (done via web browser).